

Abstract

The invention concerns an automated task classification system that operates on a task objective of a user. The system may include a meaningful phrase generator that generates a plurality of meaningful phrases from a set of verbal and non-verbal speech.

5 Each of the meaningful phrases may be generated based on one of a predetermined set of the task objectives. A recognizer may recognize at least one of the generated meaningful phrases in an input communication of the user and a task classifier may make a classification decision in response to the recognized meaningful phrases relating to one of the set of predetermined task objectives.

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100